By default, LDMS barcodes prefix barcode data with a special symbol called a control character. Under certain circumstances, the Code Reader 2600 and 3600 series barcode readers will read this control character incorrectly, causing the barcode reader to function incorrectly when scanning barcodes generated by LDMS.

To determine if your barcode reader is working correctly with LDMS, open Notepad on your computer and scan any barcode generated by LDMS. You should see the letters “FSQ”, followed by the global specimen ID for the barcode. If you see a symbol that looks like this ☞ before FSQ, then your barcode reader needs to be reconfigured.

**Solution**

This can be corrected by simply scanning the barcode below. After scanning it, try scanning a barcode generated by LDMS again. Your barcode reader is configured properly if the ☞ symbol does not appear in front of FSQ.

**Still having problems?**

If you’re still having issues getting your barcode reader to work, let us know and we will help you figure it out. Visit ldms.org/contact/, or call (716) 834-0900 extension 7311.

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**Correct scan**

FSQ[global specimen ID]

**Incorrect scan**

☞ FSQ[global specimen ID]